

For Adobe Photoshop Users

Appropriate Printer: DS-ID400, DS-SL10, DS-SL20

FAQ For Adobe Photoshop CS4 users

- Q An entire picture sometime may not be printed out correctly when the image size is extremely large and "Printer Manages Colors" is selected in PhotoShop's color management.**
- A Please try reducing the image size or selecting "Photoshop Manages Colors" when you encountered this trouble.

FAQ for Adobe Photoshop CS3 users

- Q When printing from the printers mentioned below, Photoshop CS3 is suddenly terminated.**
- A Please upgrade Adobe Photoshop CS3 to Adobe Photoshop 10.0.1
- Q Setting of multiple prints doesn't become available when you set it from ([Print dialog] - [Print] button - [Print dialog] - [Preferences] button - [Copies]) on Adobe Photoshop CS3**
- A Please upgrade Adobe Photoshop CS3 to Adobe Photoshop 10.0.1
- Q When wrong printer is selected in "Print" dialog box, proper paper size can not be selected and different contents from preview image will be printed.**
- A Please select correct printer in advance.
- Q Even if "Scale" in printer driver's "Paper" tab is set, the setting is not reflected on preview or printout.**
- A Please set "Scale" in "Print" dialog box.
- Q When "One copy print" in pull down menu is selected to print multiple prints, it is not printed correctly.**
- A Please use "Print" instead "Print one copy" to print multiple images.

FAQ for Adobe Photoshop Elements 6.0 users

- Q Even if "Scale" in printer driver's "Paper" tab is set, the setting is not reflected on preview or printout.**
- A Please set "Scale" in "Print" dialog box.
- Q When paper orientation is set to "Landscape", the preview on a printout are not displayed or printed correctly**
- A Please rotate image 90° and set orientation "Portrait" before printing.